

IDRooms Privacy Policy

Last updated: 08/02/2021

About IDRooms

IDRooms operates exclusively within India and currently provides accommodation booking services only for properties located in India.

Scope of This Policy

This policy applies to all individuals interacting with IDRooms through our website, mobile application, phone, email, SMS, WhatsApp, or partner accommodations.

Information Collection

We collect personal information directly from users, authorized booking partners, and automatically through cookies and analytics tools. When providing guest details, you confirm you have obtained their consent.

Categories of Information

Standard Information: Name, contact details, booking information, payment details processed through third-party gateways, and device data.

Sensitive Information: Food preferences or medical accommodation requests, only if voluntarily provided.

Purpose of Processing

Personal information is used to manage bookings, communicate service updates, prevent fraud, improve platform performance, and comply with applicable Indian laws.

Marketing Communications

IDRooms may send promotional messages via email, SMS, WhatsApp, phone calls, or app notifications. You may opt out at any time by contacting privacy@idrooms.in.

Analytics & Third-Party Services

We use third-party analytics services to understand user behavior, measure performance, and improve our services.

Sharing of Information

Information may be shared with partner accommodations, service providers, government authorities when required by law, or during business restructuring.

Data Storage & Retention

Personal data is stored and processed within India and retained only for as long as necessary to meet legal, operational, or dispute resolution requirements.

Your Rights

You have the right to access, correct, delete your personal data, withdraw consent, and object to marketing communications.

Data Security

We implement reasonable technical and organizational measures to protect personal information against unauthorized access or misuse.

Contact Information

Privacy Team – IDRooms
Email: privacy@idrooms.in