

# IDRooms Cancellation Policy

Last updated: 08/02/2021

## General Cancellation Rules

Cancellation terms vary depending on the hotel, room type, rate plan, and booking date. The applicable cancellation policy is displayed at the time of booking and in the booking confirmation. By confirming a booking, you agree to the cancellation terms.

## Free Cancellation

Some bookings allow free cancellation within a specified time period. If cancelled within this window, no charges apply and eligible refunds will be processed.

## Non-Refundable & Partial Refund Bookings

Certain promotional or discounted bookings are non-refundable. Partial refunds may apply depending on the cancellation timing and hotel policy.

## Late Cancellation & No-Show

Cancellations after the allowed period or failure to check in may result in charges up to 100% of the booking amount. No refunds apply for no-shows unless explicitly stated.

## Modification of Bookings

Booking changes are subject to availability, price differences, and hotel approval. Modified bookings may be treated as new bookings with revised terms.

## Refund Process

Eligible refunds are processed to the original payment method and usually completed within 7–10 working days, subject to bank or payment gateway timelines.

## Early Check-Out

Early check-out may not be eligible for refunds for unused nights unless stated otherwise.

## Force Majeure

IDRooms is not responsible for cancellations caused by events beyond reasonable control, including natural disasters, government actions, or public emergencies.

## **Cancellation by IDRooms or Hotel**

If a booking is canceled by IDRooms or the accommodation provider, a full refund or alternative booking option will be offered.

## **Contact Information**

Customer Support – IDRooms  
Email: support@idrooms.in